

C V - Susan Zajfen RN

Education and Outreach Specialist

Council on Aging - Orange County

Susan received her nursing degree in the UK prior to moving to Montreal, Canada. There she graduated with a BA in Health Sciences and specialized in intensive care, before relocating permanently with her husband and family to Orange County, California. She then joined the diabetes team at the University of California, Irvine Medical Center.

She later transitioned into industry and spent the next two decades directing the education and professional training of thousands of eye surgeons on ophthalmic medical devices for two of the largest ophthalmic global corporations, Allergan Inc., and Abbott Laboratories.

Wishing to give back to the community and continue her passion for education, Susan began volunteering as a HICAP (Health Insurance Counseling Advocacy Program) counselor for the Council on Aging. Here she began helping clients navigate the complicated world of Medicare and health insurance coverage and decided to join the staff as the Education and Outreach Specialist.

Her experience of working within three different national health care delivery systems; plus her perspective of seeing health care benefits from the clients, as well as from the practitioner's point of view, gives her a unique understanding of the challenges in today's health care maze.

Contact information:

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